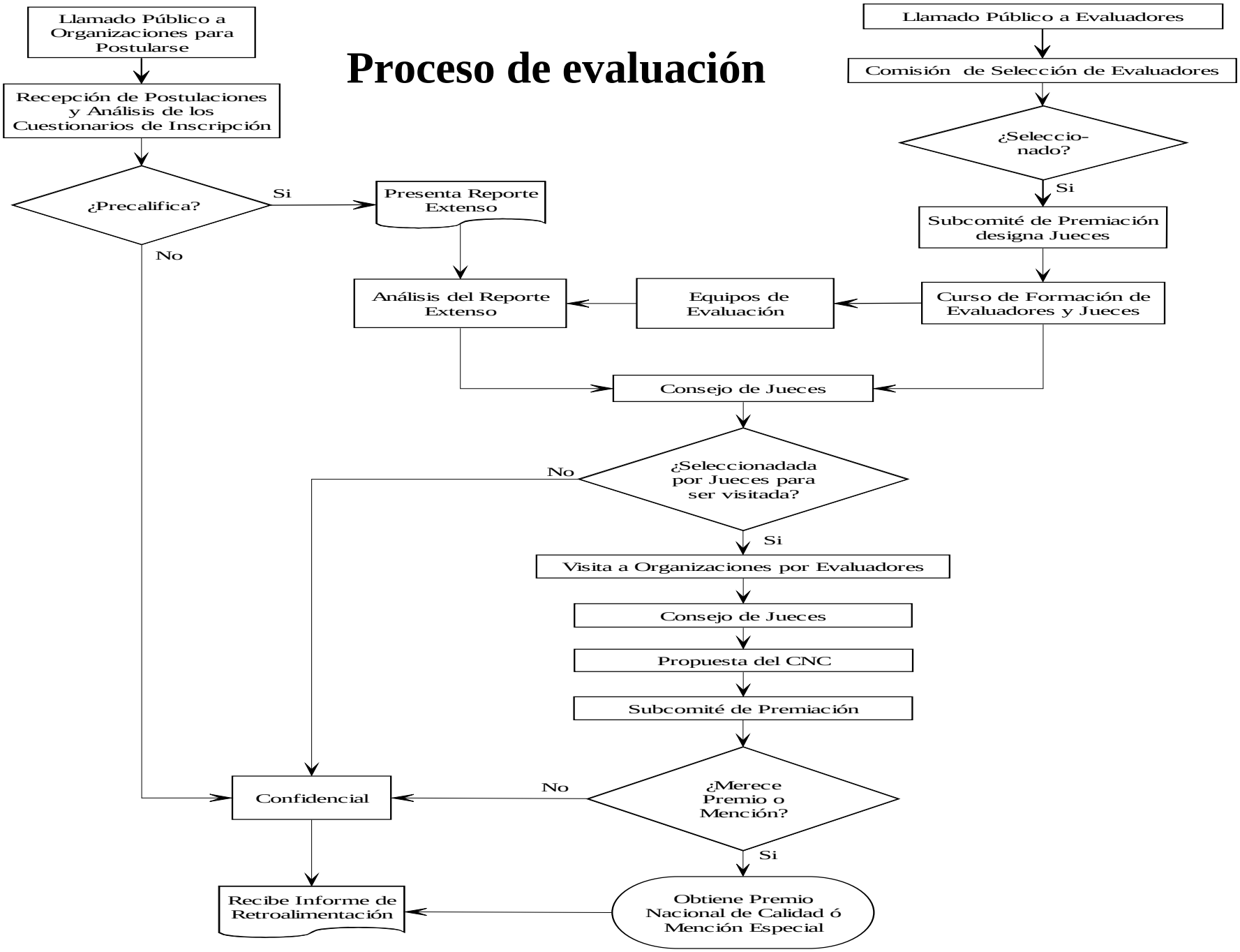Proceso de evaluación